



January 24, 2017

Fellow pilots, now that 2016 is behind us, your Hotel Committee is gearing up for a very busy year! Many of our hotels have contracts up for renewal, so expect to hear a lot about hotels throughout the year. Management is hoping to renew the favorites, but unfortunately, they predict plenty of site visits in many key markets due to hotel rate increases. Bluntly stated, management tells us that the hotel business is extremely strong, and the cost of keeping us in some of our great hotels is going up. While we understand how that might impact JetBlue's hotel budget (which we are not privy to), we are committed to fighting for quality hotels on every site visit, regardless of what it does to a budget that we aren't privy to. All of our layovers are equally important to us; we believe the BUFs of this world deserve a downtown hotel as much as the SFOs.

We will continue to attend all site visits in 2017 and fight for your interests. We have made progress in the last two years, but we are not satisfied. Our goal is to find and secure the highest quality hotels in locations that make sense! Rest, comfort and quality of life are all aspects of a pilot's career and are played out layover after layover and hotel after hotel. So, **help us help you!** Keep up the good work with PDRs and let us know what's happening on the line—frequently, that is the only way we hear of issues in our hotels. Those reports have a cumulative effect on our position with management and ultimately bolster our influence on your behalf.

AQD—PDR—Mycrewhotel Challenges

AQD hasn't worked as well as management had hoped. After trouble managing the format they devised, management has now decided to test a web link form of Mycrewhotel to see if they can determine one, unified and useful reporting format. We will attempt to make this simple. Either format is accepted: PDR and AQD. A PDR goes to your ALPA Hotel Committee, then it is forwarded to management. An AQD goes to management and the ALPA Hotel Committee. Confusing? Yeah, we think so too. This system has also made our job of helping you even tougher. Ultimately, our recommendation is to use whatever format makes sense for you (and the one you are most comfortable with) for now.

Hopefully, management will soon stop this back and forth and declare a clear winner. In the meantime, you only have to complete one form. There is no need to do both a PDR and an AQD. We know this looks like we are changing our tune, but in reality, management is having difficulty choosing which instrument to play.

Hotel Issues

- LAX: As you know, we had rest/noise problems at the Line, so we moved all pilot layovers to the Aloft El Segundo. Then, we had HVAC problems at the Aloft and moved pilot layovers to the Fairfield Inn next door. Now, we are hearing of problems

at the Fairfield Inn. This is an ongoing situation, and we are doing everything possible to get the appropriate resolution in this very important market.

- BOS: All crews have been moved out of the Hampton Inn over the last few weeks due to construction issues that have not followed management's plan. This relocation has been troublesome as well. However, we believe our pilots should remain at a temporary hotel until the Hampton Inn is finished, and hope that management sees wisdom in that opinion considering how much collective angst these renovations have caused us throughout the system.
- BDL: This is yet another relocation that has not gone smoothly, despite our intervention with management and our insistence to find better temporary hotels. We believe, however, that this problem is behind us. All pilot layovers should be at the DoubleTree going forward.
- DEN: The Holiday Inn is renovating (not that I am holding my breath considering its condition). During that renovation, our pilot layovers (all two of them) will be relocated to the Crowne Plaza. A DEN site visit will occur later in 2017, and we hope to find a much better hotel and location for the next few years.

Upcoming Site Visits: ATL (Jan), SFO Short (Feb), BUR (Feb), BDA (Mar), PUJ (Mar), SJC (Mar)

General Items

Leisure Travel

If you would like to book leisure travel with the discounted crew rate, go to API's [Hotel Express website](#) to make your reservation. If the crew hotel isn't available in your search results, then the 80 percent occupancy level has been triggered, meaning a crew rate is most likely unavailable. We recommend calling the hotel directly and checking one more time before booking something else. The Hotel Fact Sheet in myComply has all available discounted rates (and please note some hotels ask that you call or e-mail them directly to get the crew rate).

"The 20-Minute Rule"

We always get some confusion on this topic, which really means our transportation woes in some markets continue. The rule once again: If, after waiting curbside for 20 minutes your scheduled ride has not arrived (or it is very clear you will wait more than 20 minutes), you can take an Uber/Lyft/taxi to the hotel. If it's a hotel that provides a shuttle, then the hotel pays for it. If it is a GT/limo business partner, then you pay for it and expense it through Concur. Caveat: If the hotel won't pay for it, and they are adamant about it, then expense it through Concur with an appropriate description of what happened in the comments section. No need to get in an argument over this with a hotel desk clerk that may not be aware or willing to comply. Concur that ride! Fill out a PDR!

Reimbursement through Concur: If you are honest with the 20-Minute Rule, you will be reimbursed. We keep hearing instances of captains who refuse to take an Uber/Lyft/taxi because they fear they will not be reimbursed. If you think the situation warrants it, find alternate means to the hotel and Concur it! And file a PDR.

Committee Vacancies

We received 25 applications for our openings in BOS/JFK and LGB. Soon we will begin initial interviews followed by a final round, and then get these new members trained up on

the duties of the committee. Our thanks go out to those 25 pilots; expect to hear from us very soon.

Final Thoughts

We have been hit hard with renovation relocations in the last six months, but trust us, your committee has been ahead of the curve and proactive in trying to convince management to make better choices. Remember, fatigue is fatigue is **FATIGUE**. Telling us that you “may call out fatigued,” “next time I may be fatigued,” or “if this happens again...,” doesn’t allow us to help you. If you are fatigued because of a hotel issue that you could not remedy (i.e. you couldn’t get adequate rest), then please use every option available to you. Not calling out fatigued when the situation clearly warrants it only masks hotel problems that management will quite possibly never address. Thanks again for your support and fly safe out there!

Your Moment of Zen Courtesy of Yet Another AD-HOC Disaster – A Ramada of course





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